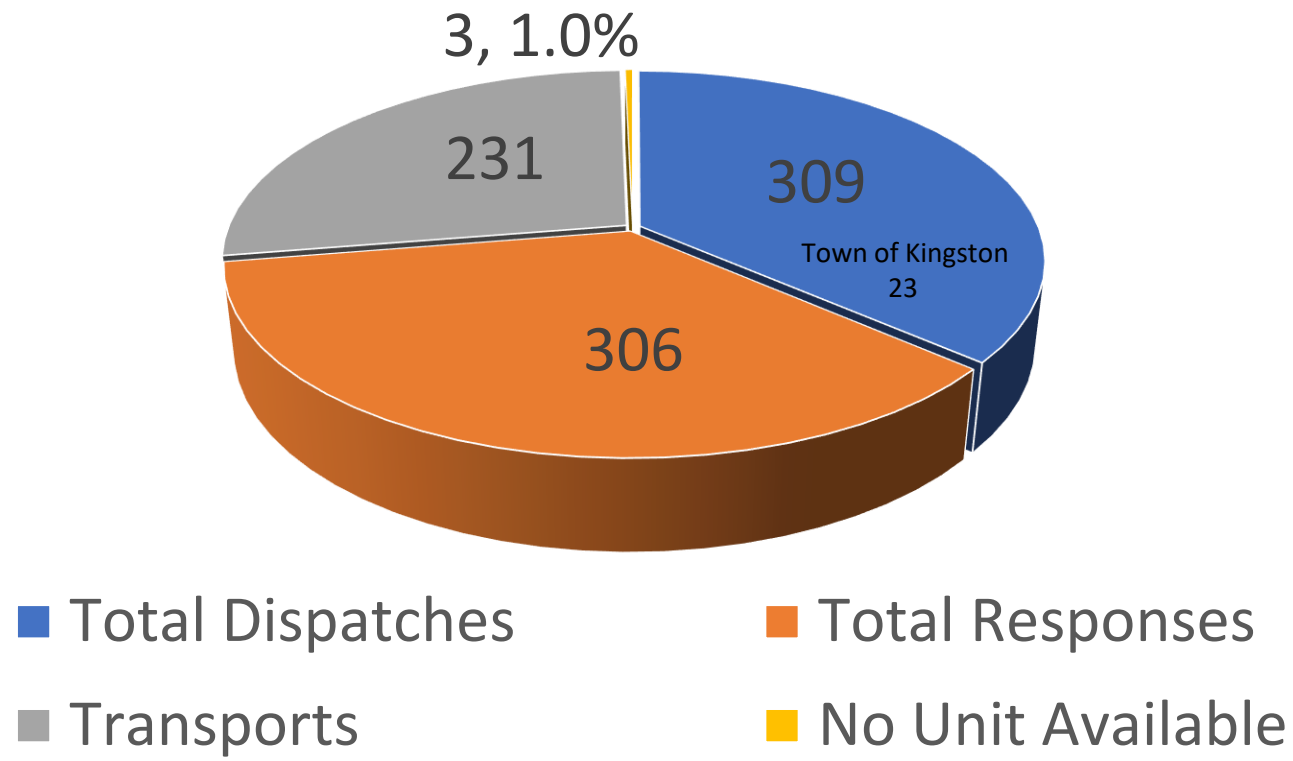
Empress

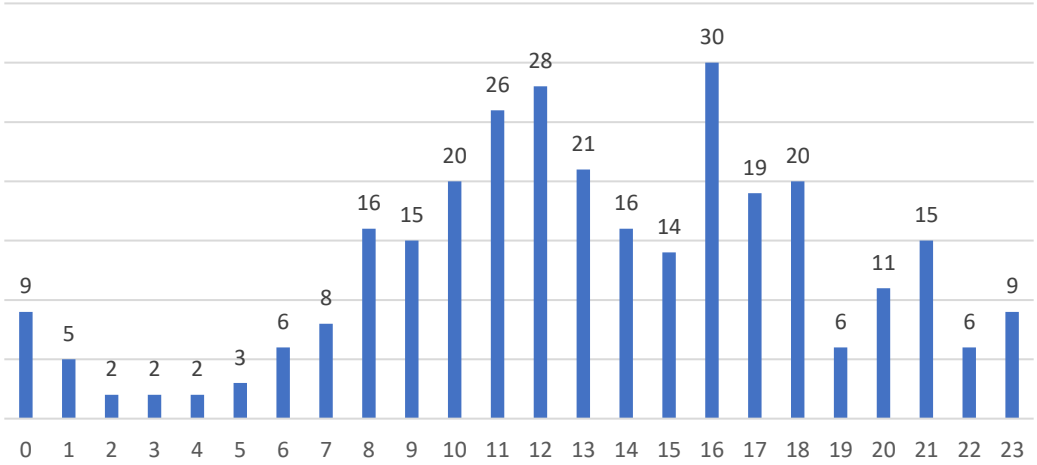
Emergency Medical Services

Town of Ulster / Town of Kingston
October 2026

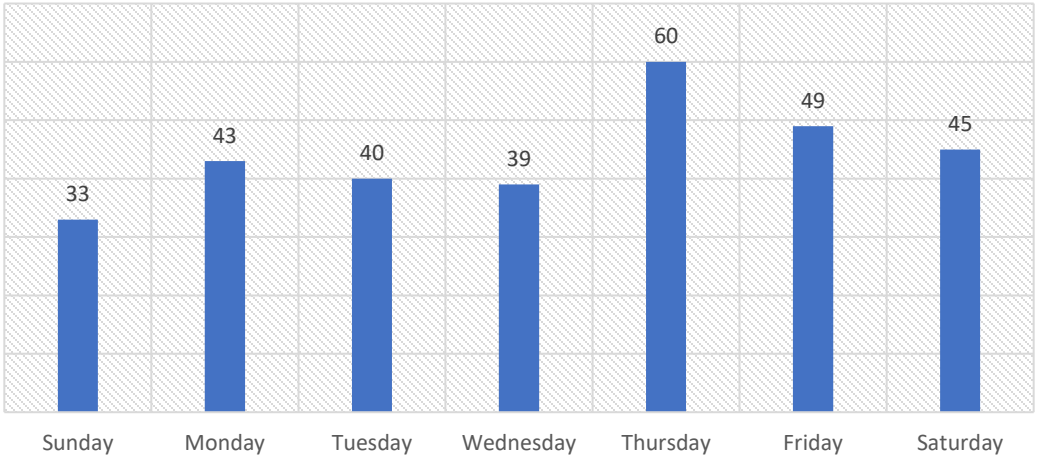
Town of Ulster/Kingston Call Volume
October 2026



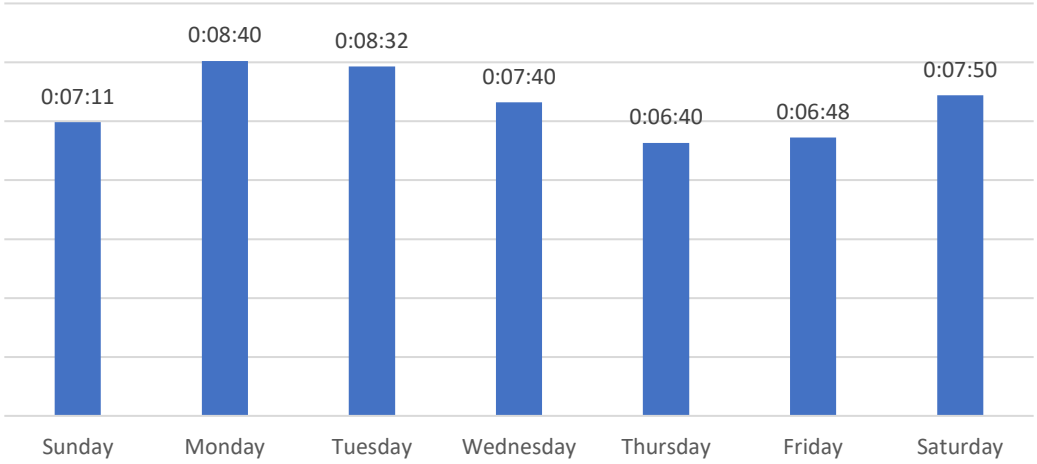
Calls by Time of Day



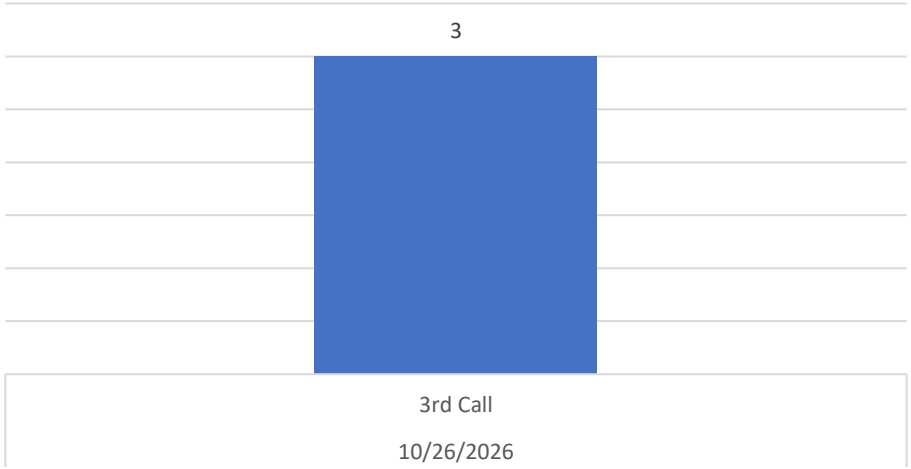
Calls by Day of Week

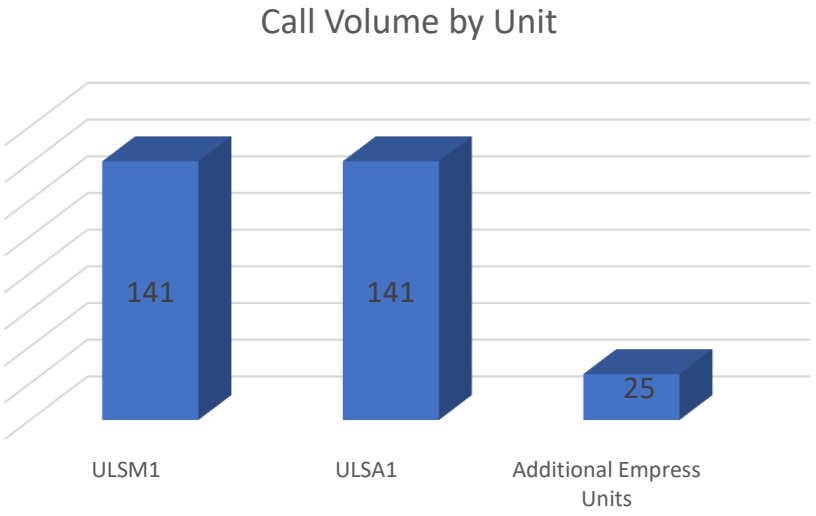


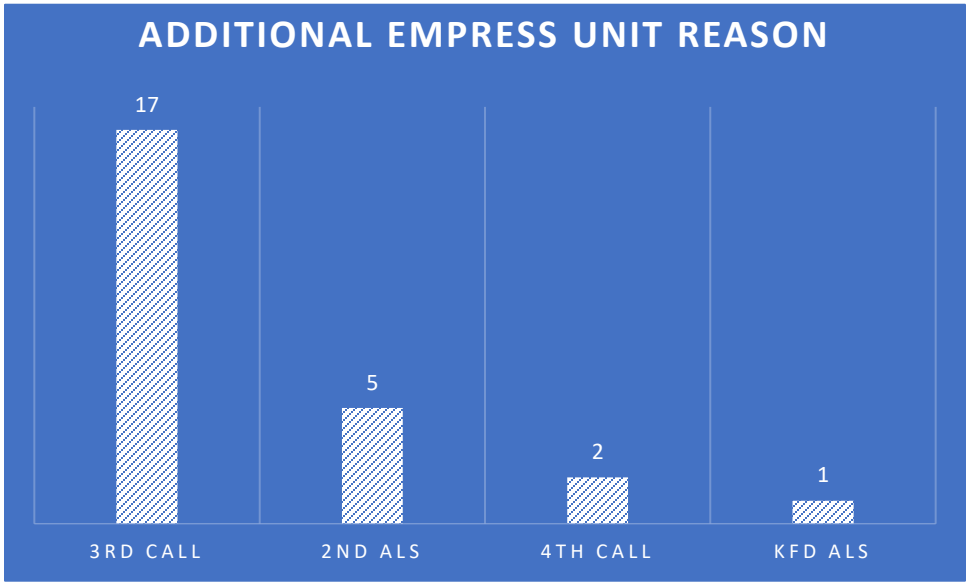
AVG Response Time by Day of Week



No Unit Available - Mutual Aid In




Call Volume by Unit
141
141
25
ULSM1
ULSA1
Additional Empress Units


ADDITIONAL EMPRESS UNIT REASON
17
5
2
1
3RD CALL
2ND ALS
4TH CALL
KFD ALS

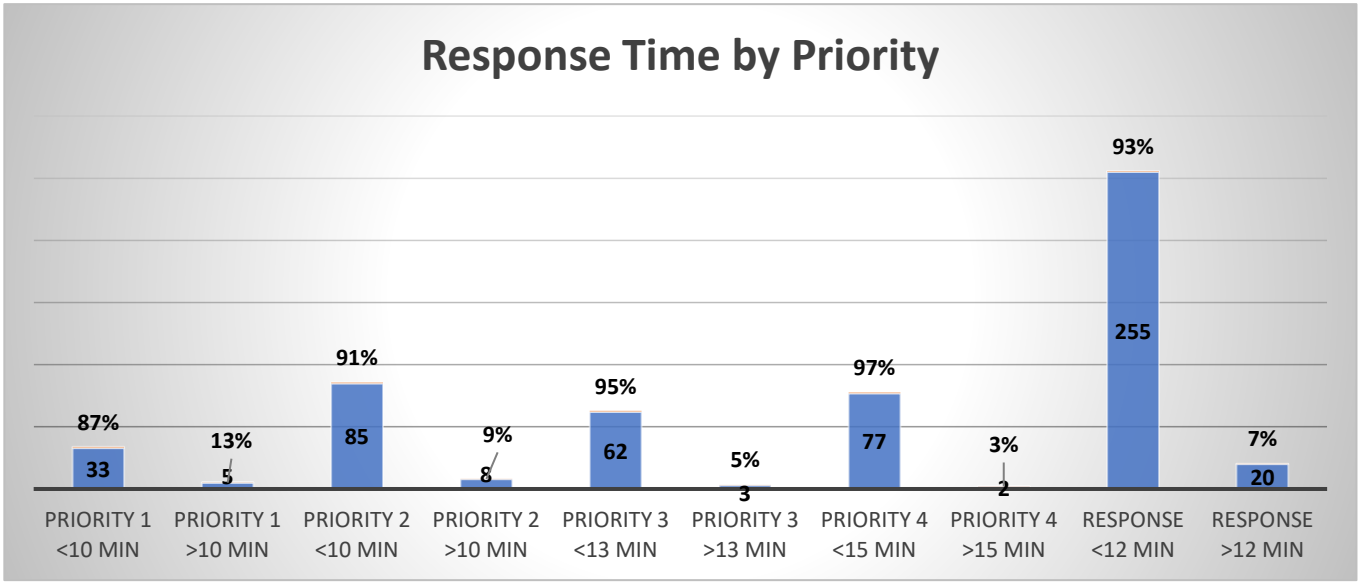
Response Time Data

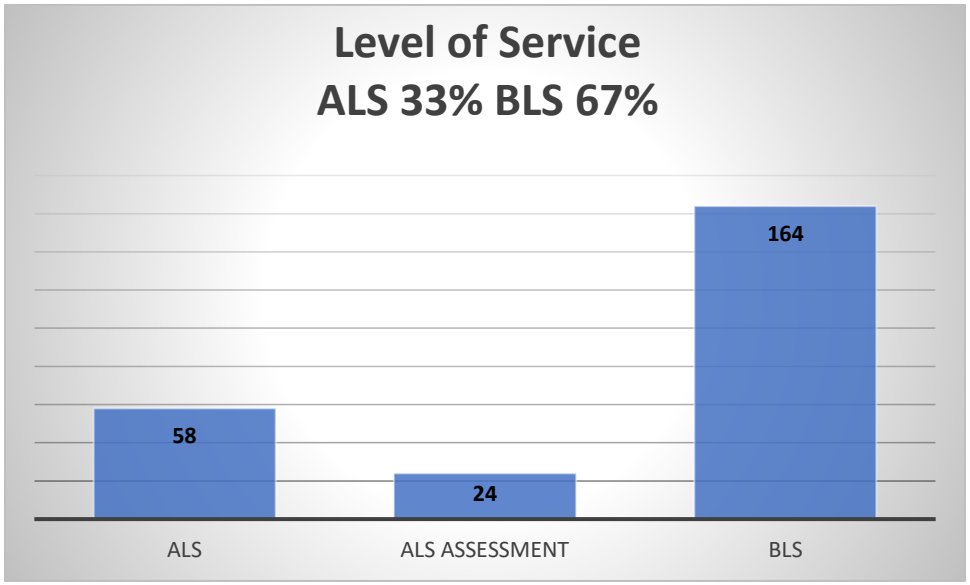
Dedicated Units

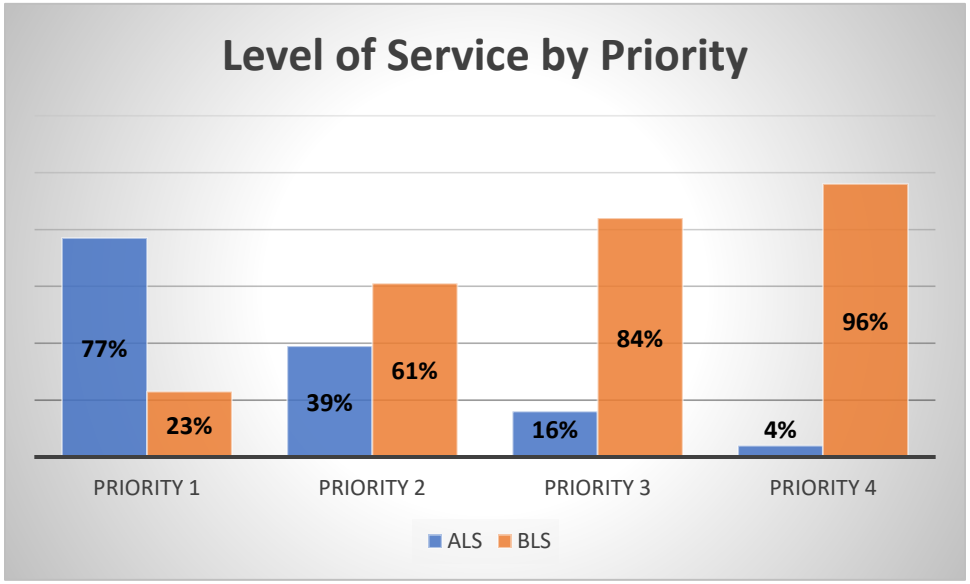
Row Labels	Average of Response Time
N-ULSM1	0:07:34
N-ULSA1	0:07:33
Grand Total	**0:07:33**

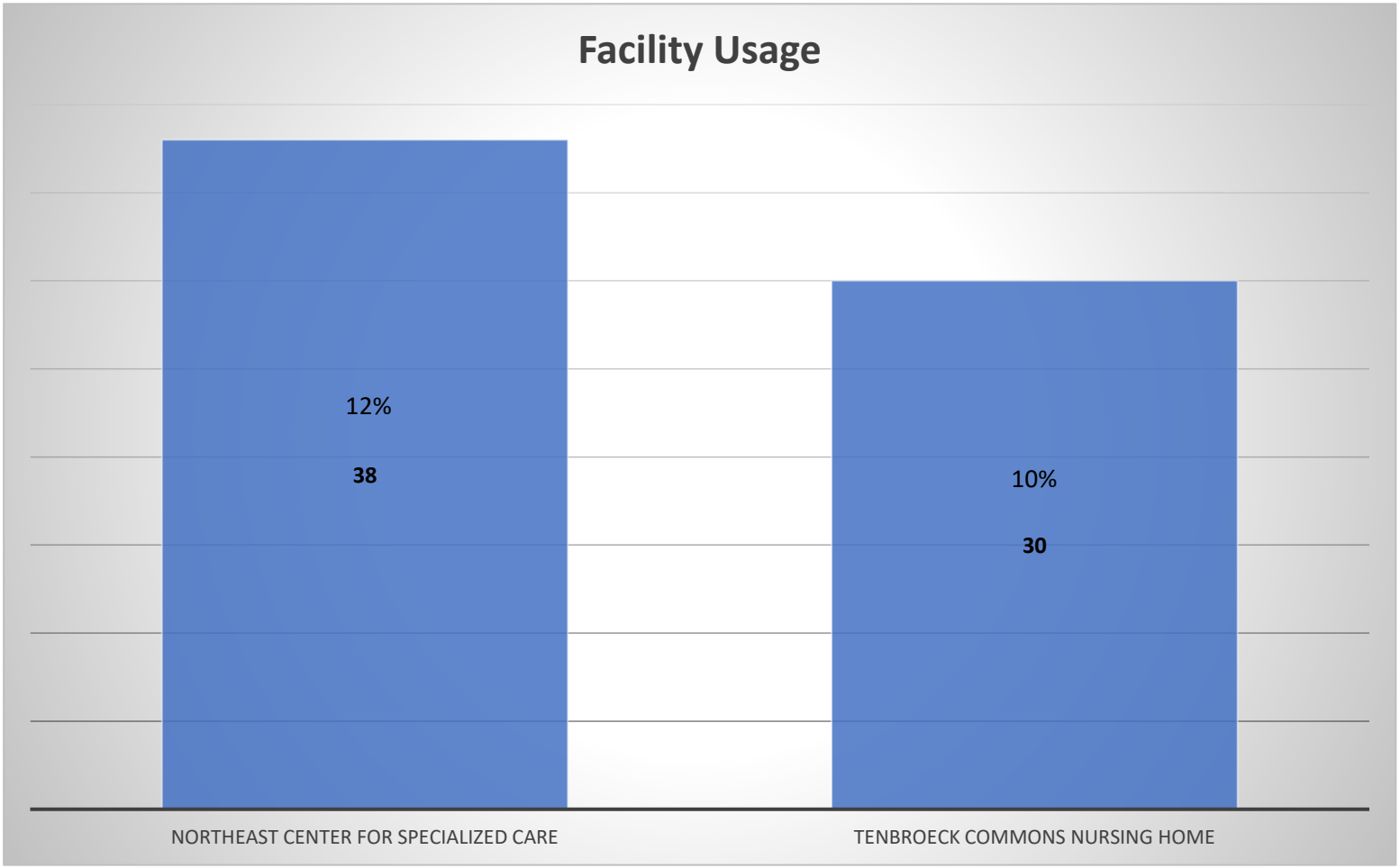
Additional Empress Units

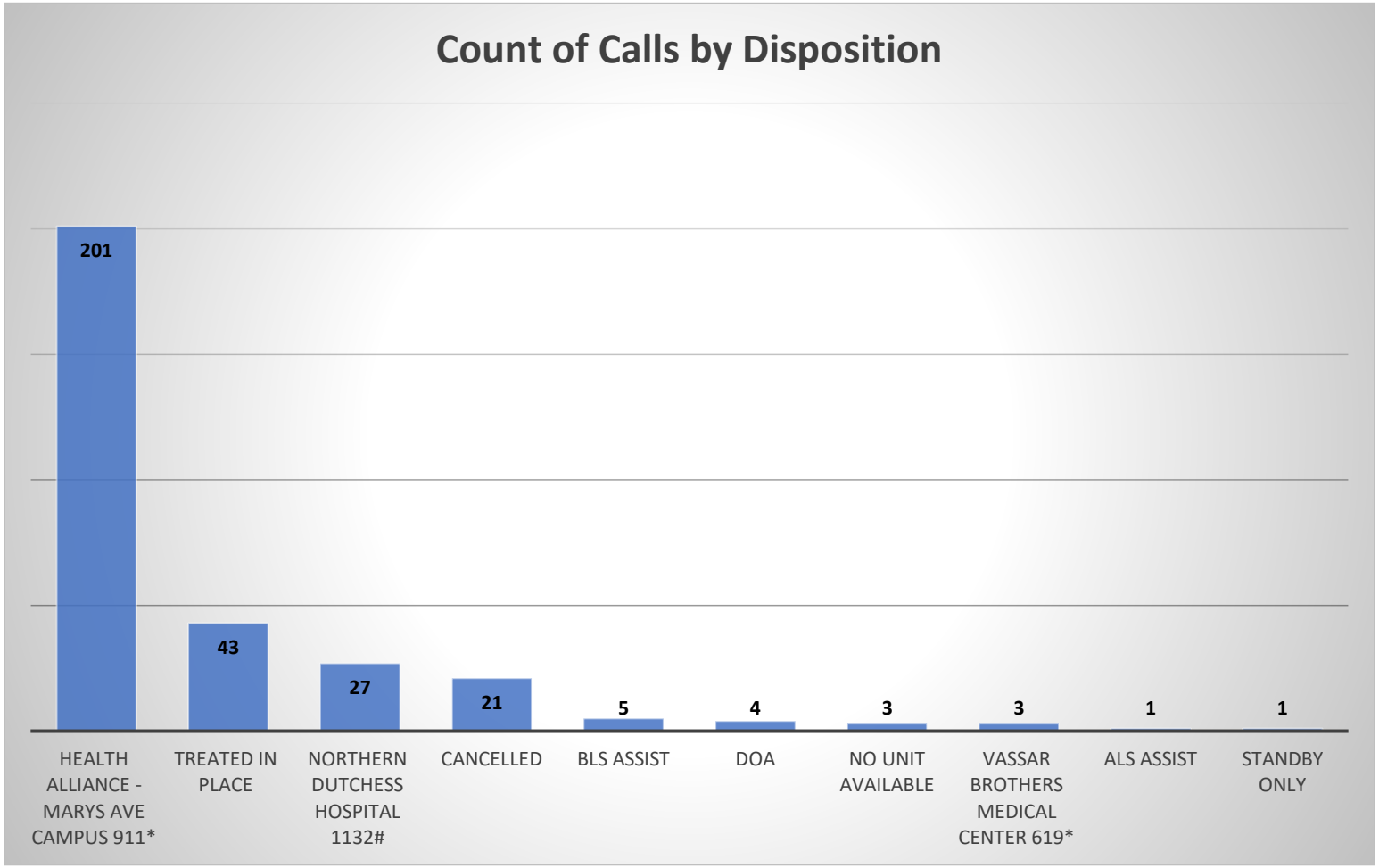
Row Labels	Average of Response Time
N-M450	0:11:30
N-M452	0:13:10
N-M160	0:17:48
N-A400	0:13:11
N-A162	0:10:56
N-A190	0:23:18
N-M451	0:06:17
N-M162	0:12:45
363	0:02:11
N-M80	0:13:26
Grand Total	**0:13:14**

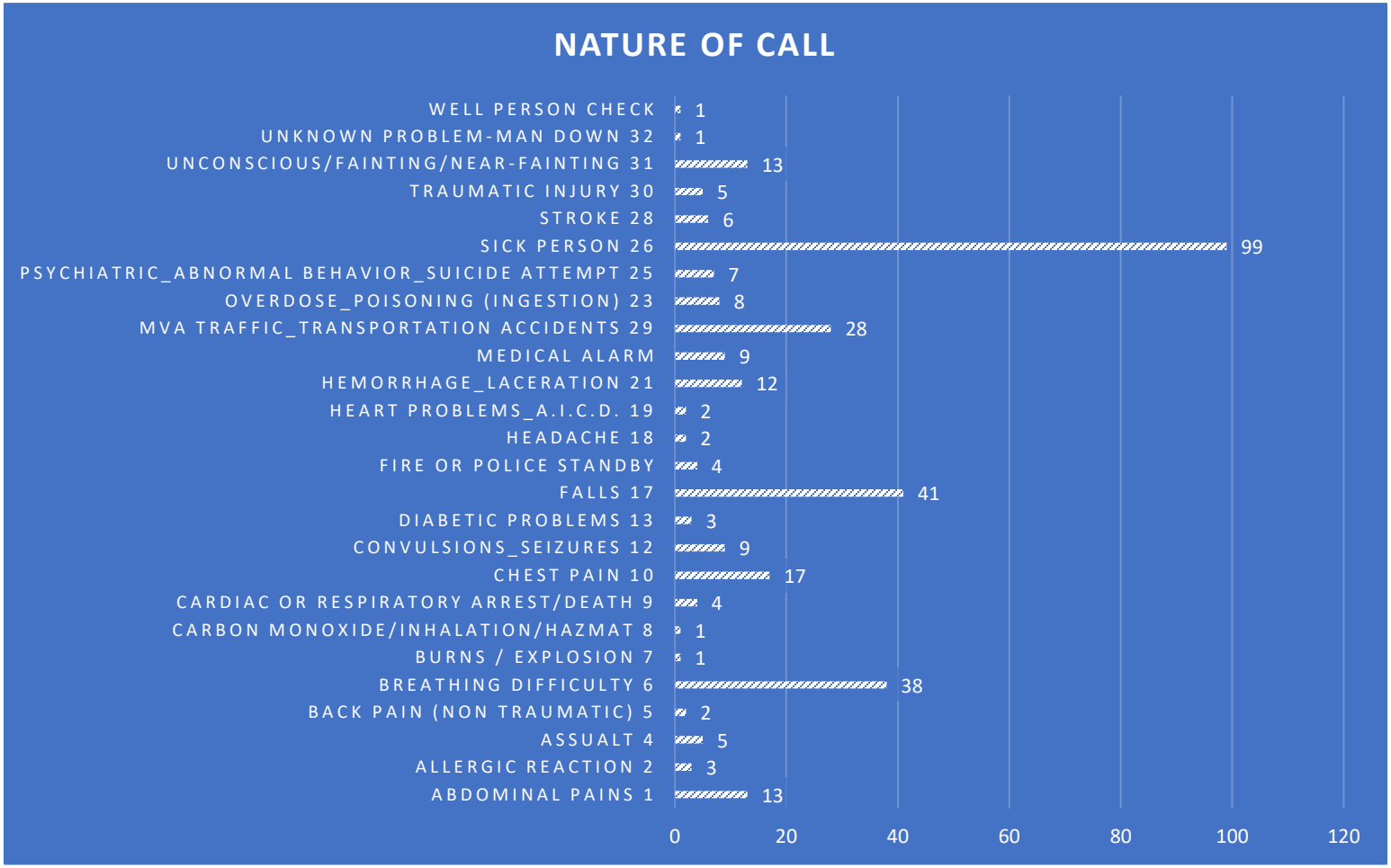



Level of Service
ALS 33% BLS 67%
58
24
164
ALS
ALS ASSESSMENT
BLS


Level of Service by Priority
77%
23%
39%
61%
16%
84%
4%
96%
PRIORITY 1
PRIORITY 2
PRIORITY 3
PRIORITY 4
ALS
BLS


Facility Usage
12%
38
10%
30
NORTHEAST CENTER FOR SPECIALIZED CARE
TENBROECK COMMONS NURSING HOME


Count of Calls by Disposition
201
43
27
21
5
4
3
3
1
1
HEALTH ALLIANCE - MARYS AVE CAMPUS 911*
TREATED IN PLACE
NORTHERN DUTCHESS HOSPITAL 1132#
CANCELLED
BLS ASSIST
DOA
NO UNIT AVAILABLE
VASSAR BROTHERS MEDICAL CENTER 619*
ALS ASSIST
STANDBY ONLY


NATURE OF CALL
WELL PERSON CHECK 1
1
UNKNOWN PROBLEM-MAN DOWN 32
UNCONSCIOUS/FAINTING/NEAR-FAINTING 31
13
TRAUMATIC INJURY 30
5
STROKE 28
6
SICK PERSON 26
99
PSYCHIATRIC_ABNORMAL BEHAVIOR_SUICIDE ATTEMPT 25
7
OVERDOSE_POISONING (INGESTION) 23
8
MVA TRAFFIC_TRANSPORTATION ACCIDENTS 29
28
MEDICAL ALARM
9
HEMORRHAGE_LACERATION 21
12
HEART PROBLEMS_A.I.C.D. 19
2
HEADACHE 18
2
FIRE OR POLICE STANDBY
4
FALLS 17
41
DIABETIC PROBLEMS 13
3
CONVULSIONS_SEIZURES 12
9
CHEST PAIN 10
17
CARDIAC OR RESPIRATORY ARREST/DEATH 9
4
CARBON MONOXIDE/INHALATION/HAZMAT 8
1
BURNS / EXPLOSION 7
1
BREATHING DIFFICULTY 6
38
BACK PAIN (NON TRAUMATIC) 5
2
ASSUALT 4
5
ALLERGIC REACTION 2
3
ABDOMINAL PAINS 1
13
0
20
40
60
80
100
120