

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Total Trihalomethanes (TTHM) MCL Violation at Sawkill Road/Cherry Hill Water District

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Testing results from 11/20/2025 – 03/12/2026 show that our system exceeds the standard, or maximum contaminant level (MCL), for TTHM. The standard for TTHM is 80 ug/L. It is determined by averaging all the samples collected at each sampling location for the past 12 months. The level of TTHM averaged at one of our system's locations for 11/20/2025 – 03/12/2026 was 82.10 ug/L.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

What does this mean?

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours.

TTHM are four volatile organic chemicals which form when disinfectants react with natural organic matter in the water.

People who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.

What is being done?

We are working to minimize the formation of TTHM while ensuring we maintain an adequate level of disinfectant. We have taken additional steps to change the disinfectant levels. We anticipate resolving the problem within a few weeks.

For more information, please contact Town of Ulster Water at (845) 382-1833.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Town of Ulster Water Department. State Water System ID#: NY5530046.

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